

Basics of research

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Research vs Audit

- Research - Finding new knowledge
- Audit – Comparing current practices with a given standard

Steps in conducting research / audit

- Formulate a research question
- Write a research proposal
- Obtain ethical clearance
- Start data collection
- Data analysis and dissemination of findings

Formulating a research question

- What are our the questions / concerns ?
 - Are our patients satisfied with the service we provide ?
 - What is the infection rate ?
 - What is the success of initiating breastfeeding with the first hour ?
 - Are we better than the other unit ?
 - Are we better than before ?

Formulate your research topic

- Need to be specific
 - Identify your study population, study setting
 - Include your study design

Formulate your research topic

- Are our patients satisfied with the service we provide ?
- Satisfaction of mothers admitted to University Unit, De Soysa Hospital for Women regarding the management of labour
- What is the infection rate ?
- Incidence of sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022

How do we design our research ?

- What is the background ? Define your topic and state why it is important to explore this area of study? (Background)
- What are you hoping to achieve ? (Objectives)
- What work has already been done by others? (Literature review)
- Is there a gap in knowledge ? (Gap in knowledge)
- Justify why it is important to undertake this research in this study setting in this study population ? (Justification)

Background

- Define the problem and highlight its importance
 - Are our patients satisfied with the service we provide ?
 - Define patients, satisfaction, service etc.
 - Talk about why patient satisfaction is important
 - What is the infection rate ?
 - Define infection.
 - Talk about why infection rate is important.

Objectives

- General objective
 - Overall parameters that are going to be measured
- Specific objectives
 - Breakdown into different subcomponents within the general objective

Objectives

- Need to state in measurable terms
- Need to use action verbs
 - Determine
 - Identify
 - Describe
 - Compare
 - Assess

General Objective

- To **determine** the satisfaction of mothers admitted to University Unit, De Soysa Hospital for Women regarding the management of labour
- To **determine** the percentage of sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022

Specific objectives

- To **determine** the percentage of sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- To **determine** the percentage of culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- To **identify** the aetiological agents causing culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- To **assess** the factors associated with culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022

Literature review

- Need to search the literature for work done by others
- Electronic search – use sites like “Pubmed”, “Google scholar”
- Go through journals and conference proceedings
- Look for standards and guidelines – nationally and internationally

Literature review

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National Center for Biotechnology Information

PubMed®

patient satisfaction

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8,348,975 results

The following term was not found in PubMed: satisfaction

Did you mean patient satisfaction (157,307 results)?

1 [The contribution of the relationship between therapist-patient and the context of the professional relationship].
Kateraga G
Cite
Psychiatr. 2019 Apr-Jun;30(2):165-174. doi: 10.22386/psych.2019.302.165.
PMID: 31425144 Free article. Review. Greek. Modern.
G. Engel (1976) promoted the patient's biopsychosocial approach. Since DSM-5, systematic studies have begun to support the value of the therapeutic relationship, believing that it is itself an autonomous therapeutic factor, confirming the views of M. ... Also, the dev ...

2 Concept analysis: patient autonomy in a caring context.
Lindberg C, Pagaranton C, Blberg B, Willman A.
Cite
J Adv Nurs. 2014 Oct;70(10):2208-21. doi: 10.1111/jan.12412. Epub 2014 Apr 3.
PMID: 25209751
AIM: This paper is a report of an analysis of the concept of patient autonomy BACKGROUND: Many problems regarding patient autonomy in healthcare contexts derive from the patient's dependent condition as well as the traditional authoritarian position of ...

3 Communication with patients suffering from serious physical illness.
Grassi L, Caruso R, Costantini A.
Cite
Adv Psychosom Med. 2016;34:10-23. doi: 10.1159/000390505. Epub 2015 Mar 30.
PMID: 25832510 Review.
It is a rapidly changing cultural and social context, the paternalistic approach of doctors knowing the best and deciding what should be done for a patient has been replaced by a shared decision-making approach, with patients being advised to educate themselves, ask qu ...

4 Motivational interviewing for medication adherence.
Salvo MC, Cannon-Belard ML.
Cite
J Am Pharm Assoc (2003). 2010 Jul-Aug;55(4):654-61. quiz e362-3. doi: 10.1016/j.japhs.2010.05.022.
PMID: 26181433 Review.
OBJECTIVE: To familiarize pharmacists with motivational interviewing as a way to engage patients in discussions about medication adherence. SUMMARY: Motivational interviewing is a collaborative, patient-centered communications skill set that can increase behavior ch ...

5 Through a patient's eyes.
Suttan L.
Cite
Croat Nurs. 2009;15(3):115-6. doi: 10.1891/1078-4535.15.3.115.
PMID: 19715060 No abstract available.

6 Journeys.
Schachter M.
Cite
AMA J Ethics. 2019 Apr 12;141:670-371. doi: 10.1001/amaethics.2019.370.
PMID: 31012425 Free article.
This abstract painting represents how patients' experiences of darkness and doubt can be replaced by a sense of buoyancy and lightness. Color and movement convey a patient's sense of striving, separation, and optimism.

7 Environmental Variables That Influence Patient Satisfaction: A Review of the Literature.
MacAllister L, Ziming C, Ryland E.
Cite
HERO. 2018 Oct;10(1):155-69. doi: 10.1177/1937586718666025. Epub 2018 Aug 3.
PMID: 27492079 Review.
Patient's perception of care-referred to as patient satisfaction-is of great interest in the healthcare industry, as it becomes more directly tied to the revenue of the health system providers. The perception of care has now become important in addition to th ...

8 "Patient's lived experience": New insights from the "scene" of deep-brain stimulation medical care.
Galle M.
Cite
Med Health Care Philos. 2019 Sep;22(3):339-342. doi: 10.1007/s1019-019-09896-5.
PMID: 31075487
This editorial presents a special issue gathering four contributions about the patient's lived experience in the context of deep-brain stimulation. ...

9 [Patient - doctor relationship from perspective of the Karpman drama triangle].
Samborska-Sabik A, Sabik Z.
Cite
Pol Merkuriusz Lek. 2016 Nov 20;110(45):255-257.
PMID: 27883355 Review. Polish.
It seems to be related to particular conditions of patient - doctor relationship and patient's negative emotions may frequently burden it from the beginning. ...Authors of the article think frameworks of organization of the health care system should permit 69 ...

Adverse events in hospitals: the patient's point of view.
Mason Gujano P, Alvarez Andres JM, Mira JJ, Perdigano E, Albar C.
Cite
Qual Saf Health Care. 2010 Apr;19(2):144-7. doi: 10.1136/qshc.2007.025985.
PMID: 20351163 Review.
However, there is still little acknowledgement of the key role of the patient in preventing adverse events of medical care. The aim of this review is to analyze and compare studies about patient's perception and opinion about care safety in hospitals. ...GONC ...

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patient satisfaction survey

Scholar About 2,930,000 results (0.12 sec)

YEAR

HTML Patient satisfaction survey as a tool towards quality improvement [HTML] nih.gov

R Al-Abri, A Al-Balushi - Oman medical journal, 2014 - ncbi.nlm.nih.gov

... patient satisfaction surveys into a quality improvement tool for overall organizational performance.2 In 1996, evaluation of patient satisfaction was ... of in-patient satisfaction surveys on ...

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The measurement of patient satisfaction [PDF] oup.com

RA Carr-Hill - Journal of public health, 1992 - academic.oup.com

... researchers launch into patient satisfaction surveys without realizing the complexity of the task. This paper identifies the difficulties involved in executing patient satisfaction surveys. The ...

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Age and health status in a patient satisfaction survey

G Cohen - Social science & medicine, 1996 - Elsevier

... INTRODUCTION Studies of patient satisfaction with hospital ... to assess patient satisfaction by means of surveys have been ... for the expectations that patients have of their relationship ...

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How to survey patient satisfaction

DS Pathak, JE Ware Jr - Drug Intelligence & Clinical ..., 1981 - journals.sagepub.com

... mean by a patient satisfaction survey. Responses to ratings reflect both what happens to the patient (as it would be described by other observers) and the patient's personal experience ...

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Related searches

patient satisfaction survey questions
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outpatient patient satisfaction survey
validated patient satisfaction survey

patient satisfaction survey questionnaire hospital
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patient satisfaction survey nhs
quality improvement patient satisfaction survey

Can different patient satisfaction survey methods yield consistent results? Comparison of three surveys [HTML] bmj.com

G Cohen, J Forbes, M Garraway - Bmj, 1996 - bmj.com

... be a valid reflection of patient views and not simply an artefact of survey design and conduct. ... among three patient satisfaction surveys. We considered a repeated interview survey of the ...

☆ Save ☆ Cite Cited by 219 Related articles All 13 versions

An evaluation of a patient satisfaction survey: validity and reliability [PDF] nber.org

RL Dufrene - Evaluation and Program Planning, 2000 - Elsevier

... of care from the patient's perspective has been operationalized as patient satisfaction. The ... medical center's External Patient Satisfaction Survey instrument for validity and reliability and ...

☆ Save ☆ Cite Cited by 77 Related articles All 6 versions

Patient satisfaction measurement: current issues and implications

LD Urden - Professional case management, 2002 - journals.lww.com

... to determine how patients evaluate their ... patient satisfaction instruments, satisfaction measurement issues, research instruments, and commonly used vendor patient satisfaction survey ...

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Patient satisfaction surveys and quality of care: an information paper

H Farley, ER Engudanos, CM Coletti... - Annals of emergency ..., 2014 - Elsevier

... satisfaction ratings was purposeful because they did not consider it an adequate measure. Despite this, patient satisfaction survey ... Under the Patient Protection and Affordable Care Act ...

☆ Save ☆ Cite Cited by 220 Related articles All 5 versions

Methodological issues in patient satisfaction surveys

B Lin, E Kelly - International Journal of Health Care Quality ..., 1995 - emerald.com

... might be more interested in patient satisfaction survey as a feedback mechanism to uncover patient perception of strengths and weaknesses. A patient satisfaction survey can be a rich ...

☆ Save ☆ Cite Cited by 123 Related articles All 6 versions

HTML Barriers to participation in a patient satisfaction survey: who are we missing? [HTML] plos.org

A Gayet-Ageron, T Agoritsas, L Schiesari, V Kolly... - PLoS ..., 2011 - journals.plos.org

... A common weakness of patient satisfaction surveys is a suboptimal participation rate. Some patients may ... As the role of these barriers is poorly understood, we aimed to identify patient ...

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Identifying the gap and writing the justification

- What is already known ?
- What has already being published / presented – nationally and internationally ?
- Is there a gap in the literature ?
- Justify why this study needs to be done and how it will help to improve the current practice / knowledge

How are we going to do the research ?

Methodology

Methodology

- Identify the most appropriate study design
- Determine the study setting
- Determine the study duration and timing
- Determine the study population
- Identify the inclusion and exclusion criteria
- Determine the variables that are going to be studied
- Determine the most appropriate data collection methods and tools to measure the desired variables

Study design

- Will depend on the research question
 - **Are our patients satisfied with the service we provide ?**
 - Can collect data after delivery - at a single time point – Cross sectional study
 - **Are we better than the other unit ?**
 - We need to collect same variables from both units and run a comparative analysis
 - **Are we better than before ?**
 - We need to collect same variables from before and after and run a comparative analysis

Study design

- Will depend on the research question
- Research question - Outcome of preterm babies
- Need to collect long term data - longitudinal study
- Research question - Is oxygen dependency associated with higher incidence of ROP ?
- Is the period of gestation related to the outcome ?
- Need to look at the relationship between variables

Study design

- To determine the percentage sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022 (description)
- To determine the percentage culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022 (description)
- To identify the aetiological agents causing culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022 (description)
- To determine the factors associated with culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022 (relationship between sepsis and gestational age, sex, birth weight, duration of stay etc)

Characteristics of research design



Neutrality



Reliability



Validity



Generalization

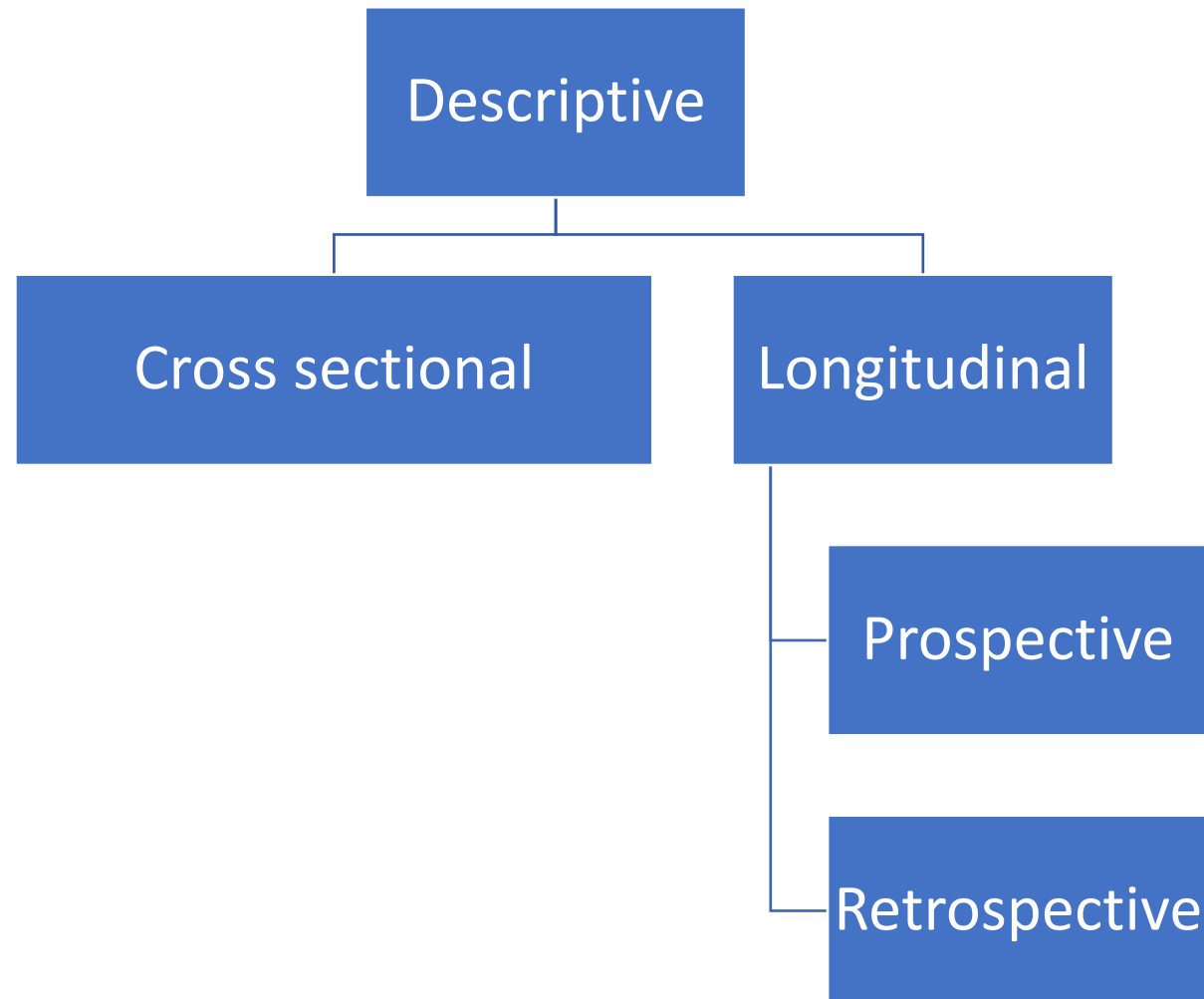


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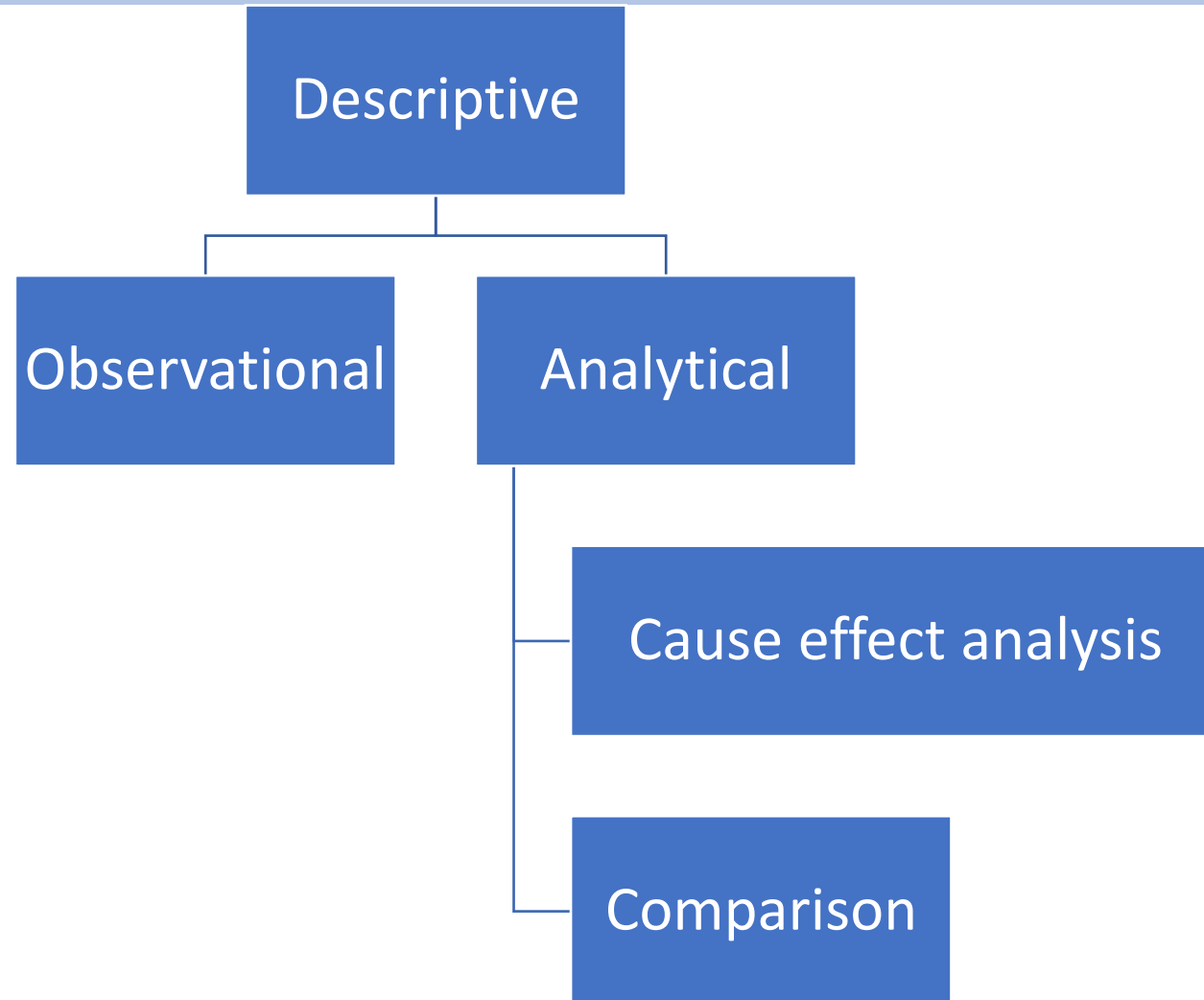


EXPERIMENTAL

Types of descriptive studies



Types of descriptive studies



Methodology

- Determine the study setting – where the study is done - location
- Determine the study duration and timing – how long, and on which dates

Incidence of culture positive sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022

Methodology

- Determine the study population
- Identify the inclusion and exclusion criteria

Defining study population

- Incidence of sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- **Study population**
- All neonates admitted to the Neonatal Unit, DSHW from 2020 – 2022 who have been diagnosed to have sepsis
- **Inclusion criteria**
- All neonates with sepsis whose parents give consent
- **Exclusion criteria**
- All neonates with major congenital abnormalities

Identify the study variables

- How common is sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- **Study variables**
- Clinical features suggestive of sepsis
 - Poor perfusion, lethargy, irritability
- Investigations suggestive of sepsis
 - CRP
 - FBC
 - Blood culture
 - Swab culture
- Data to eliminate confounding factors – need to exclude hypoglycemia, hypothermia, dehydration due to delayed establishment of breastfeeding

Identify the study variables

- How common is sepsis in the Neonatal Unit, De Soysa Hospital for Women from 2020 – 2022
- **Study variables**
- Clinical features suggestive of sepsis
 - Poor perfusion, lethargy, irritability
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 - CRP
 - FBC
 - Blood culture
 - Swab culture
- Data to eliminate confounding factors – need to exclude hypoglycemia, hypothermia, dehydration due to delayed establishment of breastfeeding

Data collection methods and tools

- Questionnaire
 - Self administered
 - Interviewer administered

- Data recording form
 - BHT
 - Monitoring charts

References

- Need to acknowledge where you have obtained your information from with regard to definitions, and what is already known about the topic. – to avoid plagiarism
- Cited within the text, next to the relevant statement within brackets
- Listed at the end of the research proposal / report / article with all details

Common referencing styles

- Harvard referencing
 - Cite in text in as first authors last name and year of publication
 - References listed according to alphabetical order
- Vancouver referencing
 - Cite within text as a number (super script / bracket)
 - References listed numerically according to the order that it appears in text

In-cite referencing (Harvard style)

- Increasing interest in child growth and development during the first half of the 20th century resulted in longitudinal studies resulting in growth reference charts such as the Harvard Growth Study (1922-1935), Fels Study (1929-1975), Harpenden Study (1948-1972) resulting in the 1966 UK growth references, 1977 United States NCHS reference and the UK 1990 growth reference (*Cole, 2012.*)
- The Fels longitudinal study from 1929-1975, was the longest operational longitudinal study in the world. The study included children who were products of normal birth and were apparently healthy, from middle class families in Ohio, USA, who were measured at birth, 1, 3, 6, 9, 12, 18, 24, 30 and 36 months (*Himes, 2006, Hamill et al., 1977, Johnson et al., 2012.*)

Reference list (Harvard style)

- Clayton PE, Cianfarani S, Czernichow P, Johannsson G, Rapaport R, Rogol A: Management of the child born small for gestational age through to adulthood: a consensus statement of the International Societies of Pediatric Endocrinology and the Growth Hormone Research Society. *J Clin Endocrinol Metab* 2007;92:804-810.
- Cohn SH, Ellis KJ, Wallach S. In vivo neutron activation analysis. Clinical potential in body composition studies, *Am. J. Med* 1974; 57(5): 683–686.
- Cole TJ. The development of growth references and growth charts. *Ann Hum Biol* 2012;39(5):382-94.
- Colley R., Byrne N, Hills A. Implications of the variability in time to isotopic equilibrium in the deuterium dilution technique. *Eur J Clin Nutr* 2007;61:1250–1255.
- Collins C, Reid J, Makrides M. et al. Prediction of body water compartments in preterm infants by bioelectrical impedance spectroscopy. *Eur J Clin Nutr* 2013;67(Suppl.1):S47–S53.

In-cite referencing (Vancouver style)

- Adiposity at birth is a significant predictor of childhood obesity from 2 to 6 years of age.¹ Abdominal circumference at birth has been shown to have a high correlation with ultrasound measured abdominal adipose tissue, both subcutaneous and visceral.² Although there are only few studies describing the abdominal circumference at birth, waist circumference in children has been shown to be the best predictor of visceral adipose tissue assessed by MRI.³ Abdominal obesity, based on waist circumference has also been reported as a better predictor of cardiovascular risk factors compared to BMI-defined obesity in children.⁴ Skinfold thickness (SFT) is widely used as an indicator of subcutaneous adipose tissue.⁵ Both waist circumference and SFT of subscapular and supra-iliac regions have been associated with increased risk of liver disease and metabolic dysregulation in children.⁶

Reference list (Vancouver style)

REFERENCES

1. Winter JD, Langenberg P, Krugman SD. Newborn adiposity by body mass index predicts childhood overweight. *Clin Pediatr (Phila)*. 2010;49:866-70.
2. Ferreira AP, da Silva Junior JR, Figueiroa JN, Alves JG. Abdominal subcutaneous and visceral fat thickness in newborns: correlation with anthropometric and metabolic profile. *J Perinatol*. 2014;34:932-35.
3. Brambilla P, Bedogni G, Moreno LA, Goran MI, Gutin B, Fox KR, Peters DM, Barbeau P, De Simone M, Pietrobelli A. Cross validation of anthropometry against magnetic resonance imaging for the assessment of visceral and subcutaneous adipose tissue in children. *Int J Obes (Lond)*. 2006;30:23-30.
4. Hassapidou M, Tzotzas T, Makri E, Pagkalos I, Kaklamanos I, Kapantais E, Abrahamian A, Polymeris A, Tziomalos K. Prevalence and geographic variation of abdominal obesity in 7- and 9-year-old children in Greece; World Health Organization Childhood Obesity Surveillance Initiative 2010. *BMC Public Health*. 2017;17:126.
5. Eaton-Evans J. Nutritional Assessment: Anthropometry. In: Caballero B, Allen L, Prentice A (eds). *Encyclopedia of Human Nutrition*. 3rd ed. Oxford, UK Academic Press, 2013. pp 227-32.
6. Mager DR, Yap J, Rodriguez-Dimitrescu C, Mazurak V, Ball G, Gilmour S. Anthropometric measures of visceral and subcutaneous fat are important in the determination of metabolic dysregulation in boys and girls at risk for non- alcoholic fatty liver disease. *Nutr Clin Pract*. 2013;28:101- 11.